

ToriBOX ENTERTAINMENT LTD

DATA PRIVACY POLICY

Last Updated: 10th November, 2025

1. INTRODUCTION

At ToriBOX Entertainment Ltd, we respect customers data privacy and are committed to protecting customers personal information. This policy explains how we collect, use, and protect customers personal information when customers use our website, mobile services, or interact with our company's online services.

2. WHAT WE COLLECT

We collect certain personal and usage information when customers interact with our services, including:

- a. Registration Information: When you sign up for our services, we collect customers name and email address. Registration can be done via email and password or Google account authentication.
- b. Payment Information: We collect payment information, which is handled securely by our payment partners, such as Paystack, in accordance with applicable payment card industry standards.
- c. Usage Data: We collect usage data, including:
 - i. Pages visited and content viewed on our website or mobile app
 - ii. Device type, browser type, and operating system
 - iii. IP address and location data (if applicable)
 - iv. Other analytics data to improve our customers viewing experience and enhance our services

3. HOW WE USE CUSTOMERS DATA

We use customers information to:

- a. Provide Services: Provide access to shows and feature customers request, and ensure a smooth user experience.
- b. Process Transactions: Process payments, and handle coin purchases.
- c. Communicate with customers: Send important updates, support messages, and marketing offers (Customers can opt out of marketing communications anytime).
- d. Security and Fraud Prevention: Maintain security, prevent fraud, and protect our services and users.
- e. Events data collected from customer usage on the mobile application or website is used for data analytics to improve user experience.

4. DATA SHARING

In compliance with the Nigeria Data Protection Act, we do not sell customers personal information to third parties. We share customers data only with:

- a. Trusted third-party partners (e.g., payment processors like Paystack, analytics tools) necessary to operate our services
- b. Law enforcement or regulatory bodies when required by law, court order, or through Freedom of Information Act of Nigeria.

5. DATA SECURITY

- a. We use industry-standard encryption and security measures to protect Customers' data, including:
 - i. Encryption of sensitive data
 - ii. Secure servers and data centers
 - iii. Regular security audits and updates
- b. While we take reasonable measures to protect customers data, no system is 100% secure. Customers are responsible for:
 - i. Protecting customers login credentials
 - ii. Keeping customers account information confidential
 - iii. Notifying us promptly if you suspect unauthorized access.

6. CUSTOMERS RIGHTS

- a. Customers have the right to:
 - i. Access personal data
 - ii. Update or correct personal data
 - iii. Request deletion of personal data
- b. To exercise these rights, please contact us at hello@tori-box.com. We'll respond to your request in accordance with applicable laws and regulations.

7. CHANGES TO THIS POLICY

We may update this Privacy Policy from time to time. By continuing to use ToriBOX, you accept the latest version of this policy. We'll notify you of significant changes via email or in-app notification.

Signed by:



Managing Director